

GRI Content Index

Statement of use PRARAM 9 HOSPITAL PUBLIC COMPANY LIMITED has reported in accordance with the GRI Standards for the period 2023.

GRI 1 used GRI 1: Foundation 2021

Applicable GRI Sector Standard(s) Not applicable

GRI STANDARD	DISCLOSURE	LOCATION	OMISSION		
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION
General Disclosures					
GRI 2: General Disclosures 2021	2-1 Organizational details	9 - 10, 128 - 129			
	2-2 Entities included in the organization's sustainability reporting	37			
	2-3 Reporting period, frequency and contact point	129, 163			
	2-4 Restatements of information	See further details in the section about this report			
	2-5 External assurance	6 - 7, 14 - 16, 149			
	2-6 Activities, value chain and other business relationships	53 - 57			
	2-7 Employees	98 - 99, 193 - 195			
	2-8 Workers who are not employees	See omission	a, b, c	Not applicable	This information is not disclosed due to its irrelevance to the PR9 context
	2-9 Governance structure and composition	178 - 193			
	2-10 Nomination and selection of the highest governance body	202 - 207			
	2-11 Chair of the highest governance body	204 - 205			
	2-12 Role of the highest governance body in overseeing the management of impacts	179 - 182			

GRI STANDARD	DISCLOSURE	LOCATION	OMISSION		
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION
Material Topics					
GRI 3: Material Topics 2021	3-1 Process to determine material topics	53 - 62			
	3-2 List of material topics	58 - 62			
1. Business Ethics, Integrity and Transparency					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 62 - 63, 225 - 226			
GRI 205: Anti-corruption 2016	205-1 Operations assessed for risks related to corruption	226 - 231			
	205-2 Communication and training about anti-corruption policies and procedures	228 - 231			
	205-3 Confirmed incidents of corruption and actions taken	231			
2. Innovation and Collaboration					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 66 - 70			
3. Supply Chain Management					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 64 - 65			
GRI 308: Supplier Environmental Assessment 2016	308-1 New suppliers that were screened using environmental criteria	65			
GRI 414: Supplier Social Assessment 2016	414-1 New suppliers that were screened using social criteria	65			
4. Human Rights					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 86 - 87			
GRI 405: Diversity and Equal Opportunity 2016	405-1 Diversity of governance bodies and employees	87, 98 - 99, 179 - 180			
GRI 406: Non-discrimination 2016	406-1 Incidents of discrimination and corrective actions taken	87 - 91			
GRI 410: Security Practices 2016	410-1 Security personnel trained in human rights policies or procedures	90			

GRI STANDARD	DISCLOSURE	LOCATION	OMISSION		
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION
5. Improve Quality of Life and Community					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 104 - 105			
GRI 413: Local Communities 2016	413-1 Operations with local community engagement, impact assessments, and development programs	105 - 115			
6. Accountability for Service					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 100			
GRI 416: Customer Health and Safety 2016	416-1 Assessment of the health and safety impacts of product and service categories	100 - 103			
GRI 418: Customer Privacy 2016	418-1 Substantiated complaints concerning breaches of customer privacy and losses of customer data	103 - 104			
7. Talent Attraction and Retention					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 91 - 92			
GRI 401: Employment 2016	401-1 New employee hires and employee turnover	98 - 99			
	401-2 Benefits provided to full-time employees that are not provided to temporary or part-time employees	96, 194 - 195			
GRI 404: Training and Education 2016	404-1 Average hours of training per year per employee	99 - 100			
	404-2 Programs for upgrading employee skills and transition assistance programs	92 - 97, 195 - 197			
8. Climate Change					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 71 - 74			
GRI 305: Emissions 2016	305-1 Direct (Scope 1) GHG emissions	74 - 76			
	305-2 Energy indirect (Scope 2) GHG emissions	74 - 76			
	305-3 Other indirect (Scope 3) GHG emissions	74 - 76			
	305-4 GHG emissions intensity	74 - 76			
	305-5 Reduction of GHG emissions	74 - 76			

GRI STANDARD	DISCLOSURE	LOCATION	OMISSION		
			REQUIREMENT(S) OMITTED	REASON	EXPLANATION
9. Energy Saving					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 71 - 72, 76			
GRI 302: Energy 2016	302-1 Energy consumption within the organization	77 - 79			
	302-3 Energy intensity	77 - 79			
	302-4 Reduction of energy consumption	77 - 79			
10. Water Saving Management					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 71 - 72, 79 - 80			
GRI 303: Water and Effluents 2018	303-1 Interactions with water as a shared resource	80 - 82			
	303-2 Management of water discharge-related impacts	80 - 82			
	303-3 Water withdrawal	81			
	303-4 Water discharge	81			
	303-5 Water consumption	81			
11. Waste Management					
GRI 3: Material Topics 2021	3-3 Management of material topics	50 - 53, 71 - 72, 82			
GRI 306: Waste 2020	306-1 Waste generation and significant waste-related impacts	84 - 85			
	306-2 Management of significant waste-related impacts	82 - 83			
	306-3 Waste generated	84 - 85			
	306-4 Waste diverted from disposal	84 - 85			
	306-5 Waste directed to disposal	84 - 85			